

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

APPLICANT(S) Mark C. Pace et al.
PATENT NO.: 7,765,121
ISSUE DATE: July 27, 2010
SERIAL NO.: 09/782,677
FILING DATE: February 12, 2001
TITLE: Automated Service Scheduling System Based on Customer Value
ATTY. DKT. NO.: 19538-5784

CERTIFICATE OF ELECTRONIC (EFS-WEB) TRANSMISSION

I hereby certify that this correspondence is being transmitted via the Office electronic filing system in accordance with 37 C.F.R. § 1.8(a)(i)(C) from the Pacific Time Zone of the United States on the local date shown below.

Dated: February 11, 2011

By: /Andrew P. Whitehead/
Andrew P. Whitehead, Reg. No. 62,447

COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

ATTENTION: CERTIFICATE OF CORRECTION BRANCH

REQUEST FOR CERTIFICATE OF CORRECTION

SIR:

The following errors, as more fully described below, appear in this patent.

Claim 41, Column 23, line 31, after “one of,” delete “a”.

Claim 44, Column 23, line 42, after “amusement” delete “part”.

Claim 44, Column 23, line 42, after “amusement” insert -- park --.

Attached hereto is Form PTO-1050.

☐ No fee is due for the correction, since the errors were made by the Patent and Trademark Office; OR,

☒ The errors occurred in good faith. Correction thereof does not involve such changes in the patent as would constitute new matter or would require re-examination. A Certificate of Correction is requested. Attached is payment of \$100.00 for this Certificate of Correction.

Respectfully submitted,

Dated: February 11, 2011

/Andrew P. Whitehead/
ANDREW P. WHITEHEAD, Reg. No.: 62,447
FENWICK & WEST LLP
Silicon Valley Center
801 California Street
Mountain View, CA 94041
Tel.: (650) 335-7160
Fax: (650) 938-5200

UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

Page 1 of 1

PATENT NO. : 7,765,121 B2

APPLICATION NO.: 09/782,677

ISSUE DATE : July 27, 2010

INVENTOR(S) : Mark C. Pace and Thomas W. Cook

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Claim 41, Column 23, line 31, after "one of," delete "a".

Claim 44, Column 23, line 42, after "amusement" delete "part".

Claim 44, Column 23, line 42, after "amusement" insert -- park --.

MAILING ADDRESS OF SENDER (Please do not use customer number below):

Andrew P. Whitehead, Esq.
Fenwick & West LLP
801 California Avenue, Mountain view, California 94041

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. **SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.